



Chinese Acupuncture and Herbology Clinic

369 Montford Ave., Asheville, NC 28801 828-258-9016
206 Chadwick Ave., Hendersonville, NC 28792 828-698-3335
442 Walnut St., Waynesville, NC 28786 828-452-9699

Insurance Benefits Checklist

Every insurance plan offers different benefits. Some plans cover acupuncture and others don't even when it is the same insurance carrier. We recommend that you call the number listed on the back of your insurance card and ask the following questions. If your insurance plan covers acupuncture and it is not one of the plans we are contracted to bill directly, we require that you pay in full on the day of your visit. We can provide the documents you will need to seek reimbursement from your insurance company.

- ◆ *Does my plan cover acupuncture?*
- ◆ *Does my insurance cover these treatment codes:*
97810 – procedure: acupuncture
97811 – acupuncture additional
- ◆ *What is the annual acupuncture benefit (dollar amount and/or number of treatments)?*
- ◆ *Does my plan require that an MD perform the acupuncture?*
- ◆ *Does my plan cover acupuncture for the treatment of (refer to your condition)?*
- ◆ *Does my plan require a referral from a Primary Care Physician (PCP)?*
- ◆ *Does my plan require pre-authorization before treatment?*
- ◆ *Does my plan require re-authorization after a specific number of treatments?*
- ◆ *What is the phone number, fax number or address that I should send reports, authorization requests and claims to?*
- ◆ *Is there an applicable deductible amount that has yet to be met?*
What is that amount?

Patient's Name: _____ Insurance Company: _____

Insurance ID#: _____ Group: _____

Name of representative spoken to: _____ Date: _____

*Information indicating eligibility for benefits is not a guarantee of reimbursement.
Payment is required at the time of service.*